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| **PayDollar (Singapore) Payment Service Application Form** | | | | | | | | | | | | | | | | | | |
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| eCommerce  Retail | | | | | | | | | | | | | | | | | | |
| **Section A - Company Information** | | | | | | | | | | | | | | | | | | |
| Registered Company Name | | | |  | | | | | | | | | | | | | | |
| Registered Business Address | | | |  | | | | | | | | | | | | | | |
| Mailing Address | | | |  | | | | | | | | | | | | | | |
| Retail Address | | | |  | | | | | | | | | | | | | | |
| Business Registration No. | | | |  | | | Years of Business | | |  | | | | No. of Employees | | | |  |
| Country of Incorporation | | | | Singapore  Others: | | | | | | | | | | | | | | |
| Non-profit Organization | | | | Yes  No | | | Paid Up Capital | | |  | | | | | | | | |
| Ownership Type | | | | Sole Proprietor  Partnership  Limited Company  Statutory Board | | | | | | | | | | | | | | |
|  | | | | Others: | | | | | | | | | | | | | | |
| Project Contact | |  | | | | | Office No. | |  | | | Email | | | |  | | |
| Designation | |  | | | | | Mobile No. | |  | | | Fax | | | |  | | |
| Director Full Name | | | Surname |  | | | | | Given Name | | |  | | | | | | |
| Director SG Identity Card No. | | | |  | | | | | Nationality | | |  | | | | | | |
| Director Passport No. (if applicable) | | | | | |  | | | | | | | | | | | | |
| **Section B - Contact Information** | | | | | | | | | | | | | | | | | | |
| Website URL | |  | | | | | | | Target Launch Date (dd/mm/yyyy) | | | | | | | |  | |
|  | | Contact | | | | | | | Email | | | | | | | | Tel. No. | |
| Operation | |  | | | | | | |  | | | | | | | |  | |
| Technical | |  | | | | | | |  | | | | | | | |  | |
| Financial | |  | | | | | | |  | | | | | | | |  | |
| **Section C - Business Information** | | | | | | | | | | | | | | | | | | |
| Business Nature | | | |  | | | | | Target Customer | | | |  | | | | | |
| Products and Services | | | |  | | | | | | | | | | | | | | |
| Name of Corporate Bank | | | | | |  | | | | | | | | | | | | |
| Current Online Payment Provider / Bank | | | | | |  | | | | | | | | | | | | |
| Past Online Payment Provider / Bank | | | | | |  | | | | | | | | | | | | |
| Annual Sales Volume for Past 2 Years | | | | | | Last Financial Year | | | | Year Before Last Year | | | | | | | | |
| SGD | | | | | |  | | | |  | | | | | | | | |
| **Section D - Online Business** | | | | | | | | | | | If for retail business, no need to fill in this section | | | | | | | |
| Courier / Delivery Provider | | | | |  | | | | | | | | | | | | | |
| Customer Service Hotline | | | | |  | | | Fulfillment Cycle Time | | | | | | | Days | | | |
| Any Returns & Refunds Policy? | | | | | Yes  No | | | Do you Provide a Receipt? | | | | | | | Yes  No | | | |
| Value per Transaction | | | | | Minimum Transaction Amount | | | Average Transaction Amount | | | | | | | Maximum Transaction Amount | | | |
| SGD | | | | |  | | |  | | | | | | |  | | | |
| Forecast Monthly Sales | | | | | After 3 Months | | | After 6 Months | | | | | | | After 1 Year | | | |
| - No. of Transactions | | | | |  | | |  | | | | | | |  | | | |
| - Sales Volume | SGD | | | |  | | |  | | | | | | |  | | | |

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| **Section E - PayDollar Service Plans and Solutions** | | | | | | | | | If for retail business, no need to fill in this section | | | | | | | | | |
| **PayDollar eCommerce Service Plans** | | | | | | | | | | | | | | | | | | |
| Credit Card | | Alternate Payment Method | | | | | | | | | | | | | | | | |
| Visa / Mastercard | | Wallet | | | | Bank Account Transfer | | | | | | Buy Now Pay Later | | | | | | |
| American Express | | Apple Pay | | | | eNETS Gateway (Direct Debit) | | | | | | Atome | | | | | | |
| Discover and Diners Club | | Google Pay | | | | NETS Online QR | | | | | | Grab PayLater (Postpaid) | | | | | | |
| JCB | | Samsung Pay | | | |  | | | | | | Grab PayLater (Instalment) | | | | | | |
| UnionPay | | Alipay | | | |  | | | | | | hoolah | | | | | | |
|  | | WeChat Pay | | | |  | | | | | |  | | | | | | |
|  | | GrabPay | | | |  | | | | | |  | | | | | | |
|  | | PayPal | | | |  | | | | | |  | | | | | | |
| **Currency** | SGD  USD  JPY  Others: | | | | | | | | | | | | | | | | | |
| **Service Term** | 12 Months | | | | | | | | | | | | | | | | | |
| **Exclusive Value-Added Payment Solutions** | | | | | | | | | | | | | | | | | | |
| AppPay | | | Batch Payment | | | | | | Direct Payment Link with e-Invoice | | | | | | | | | |
| e-Voucher | | | Member Payment / Tokenization Service | | | | | | Online Card Promotion Service | | | | | | | | | |
| Customized Payment Page | | | Instalment Payment Plan | | | | | | Schedule / Recurring Payment | | | | | | | | | |
| **Shopping Carts** | | | | | | | | | | | | | | | | | | |
| Checkfront  Drupal  Magento  OpenCart  PrestaShop  Shopify  WooCommerce | | | | | | | | | | | | | | | | | | |
| **Section F - Retail Service Plans** | | | | | | | For eCommerce – No need to fill in this section | | | | | | | | | | | |
| **PayDollar Retail Service Plans** | | | | | | | | | | | | | | | | | | |
| **Service Plan** | | | | Visa and Mastercard  JCB  GrabPay  UnionPay  WeChat Pay | | | | | | | | | | | | | | |
| Currency | | | | SGD | | | | | | | | | | | | | | |
| No. of SmartPOS devices required | | | |  | | | | | | | | | | | | | | |
| **Merchant Profile** | | | | | | | | | | | | | | | | | | |
| How many days will it take for products to reach customers upon payment? | | | | | | | | 0 Days | |  | | | % | 15-30 Days | |  | | % |
|  | | | | | | | | 7 Days | |  | | | % | **＞** 30 Days | |  | | % |
|  | | | | | | | | 8-14 Days | |  | | | % |  | |  | |  |
| Are your customers required to leave deposit? | | | | | Yes  No | | | | | | | | | | | | | |
|  | | | | | If yes, what % of transaction required to leave deposit? | | | | | | | | | |  | | | % |
| Do any of your transactions involve automatic renewals or recurring transactions? | | | | | | | | | Yes  No | | | | | | | | | |
| Any refund policy? | | Yes  No | | | | | | | | | | | | | | | | |
|  | | If yes, how long will it take to refund to the customer? | | | | | | | | | | | | |  | | Days | |
| Currently accept credit cards? | | Yes  No | | | | | | | | | | | | | | | | |
|  | | If yes, please provide | | | | | | | | | | | | | | | | |
|  | | The name of Processor | | | | | | | | |  | | | | | | | |
|  | | The merchant no. of the Processor | | | | | | | | |  | | | | | | | |

**Merchant Online Business Declaration**

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| **Part I: Merchant Business Nature** | **Agree** | **Disagree** |
| 1. Whenever there is any change in the business nature or goods and services sold, which is different from the information as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest. |  |  |
| 1. **Do not** participate in any of the restricted services i.e. products or services that constitute, relate to or are ancillary to, in whole or in part of: |  | |
| * 1. Pornographic or illicit material or activities of any type; |  |  |
| * 1. Escort services; |  |  |
| * 1. Gambling operations, including “virtual casinos”; |  |  |
| * 1. Engaging in “receipt of payment in advance” operation module (e.g. pre-paid vouchers; beauty coupons; ticketing) – \**Subject to bank’s approval\**; |  |  |
| * 1. Pyramid selling or multi-levels commission earning structure; |  |  |
| * 1. Goods, products, services or distributions prohibited by any applicable law or under the rules; regulations or directives of any Card Association; |  |  |
| * 1. Fake or counterfeit product; |  |  |
| * 1. Infringe of any intellectual property rights (e.g. copyright; trademark; design; symbol); |  |  |
| * 1. Illegal sale of prescription drugs; |  |  |
| * 1. Illegal sale of tobacco products; |  |  |
| * 1. Sale of modification chips, government forms, & fake IDs; |  |  |
| * 1. Sale of K2 (spice), salvia, & other synthetic stimulants (ex: bath salts). |  |  |
| 1. In regards to any “group-buying” applications, only physical products are allowed while cash coupons are subject to bank's approval. |  |  |
| **Part II: Merchant Website** | **Agree** | **Disagree** |
| 1. Whenever there is any change in the merchant website url, which is different from the registered url as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest. |  |  |
| 1. The PayDollar account and payment service is for Applicant Company’s sole use. Payment processing through this account is strictly forbidden for any other entity. |  |  |

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| **Part III: Declaration by Applicant** |

In the event you are found to have violated any of the above clauses stated in Part I & Part II:

1. AsiaPay Payment Service Pte. Limited reserves the rights to:

* Suspend or terminate your merchant account service at any time without further prior notice;
* Withhold any payment settlement for setting-off any potential fines and penalty imposed by Card Associations.

1. Subject to the violation due to Compliance concern for breach of the above clause(s) committed by your company:

* AsiaPay shall make you liable and or responsible for any fines and penalties imposed from Card Associations but it is subject to their charges scheme with at least a minimum amount of USD50,000;
* Your company name and name of all directors shall also be sent to the global “Watch-out list” for monitoring by Card Associations.

I hereby confirm that the information provided in this PayDollar Payment Service Application Form is complete and accurate in all aspects. I further hereby undertake and covenant with AsiaPay to notify you in writing forthwith of any material(s) change to that information. You are authorized to conduct a cross check to verify the information accuracy from time to time. All actions taken by AsiaPay in accordance with such laws, rules, regulations, directions, customs, and usages are under The Republic of Singapore Jurisdiction & shall also be lastly binding on us. I hereby give consent and authorize to disclose above information to any related banks, financial institutions and related companies.

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| **Personal Information Collection Statement**  We are committed to protect your personal data (the “Data”). This Personal Information Collection Statement is to notify you that we limit the collection and use of the Data to the specific information we need to administer our business and provide highest quality services to you.  We may use the Data for one or more of the following purposes:   1. For application, creation, operation and administration of accounts and records for merchants; 2. For statistics, communication, marketing, promotional, customer relationship management, public relations and / or direct marketing purposes; 3. For identification and verification purposes; | |
|  | By checking this box, I do not wish AsiaPay to use my personal data in direct marketing. |

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| --- | --- | --- | --- | --- |
| Applicant Signature & Company Stamp | |  |  | |
|  | |  |  | |
| Name |  | |  | |
| Designation |  | | Date (dd/mm/yyyy) |  |

Application is subject to the approval by the banks and AsiaPay Payment Service Pte. Limited.

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| **Please return us the application form with the following documents by fax (+65 6832 8010) or by email (sales@asiapay.com.sg)** |
| 1. Copy of Business Registration Certificate;  2. Copy of Corporate Bank Account Statement: Last 3 months;  3. Copy of Online Sales Transaction History (if applicable): Last 3 months;  4. Copy of Terms and Conditions applicable to your end user;  5. Copy of Director’s NRIC (front & back) or Passport. |