

PayDollar (Singapore) Payment Service Application Form



eCommerce Retail

Section A - Company Information									
Registered Company Name									
Registered Business Address									
Mailing Address									
Retail Address									
Business Registration No.		Years of Business			No. of Employees				
Country of Incorporation		<input type="checkbox"/> Singapore <input type="checkbox"/> Others: _____							
Non-profit Organization		<input type="checkbox"/> Yes <input type="checkbox"/> No		Paid Up Capital					
Ownership Type		<input type="checkbox"/> Sole Proprietor <input type="checkbox"/> Partnership <input type="checkbox"/> Limited Company <input type="checkbox"/> Statutory Board <input type="checkbox"/> Others: _____							
Project Contact		Office No.			Email				
Designation		Mobile No.			Fax				
Director Full Name	Surname			Given Name					
Director SG Identity Card No.		Nationality							
Director Passport No. (if applicable)									
Section B - Contact Information									
Website URL		Target Launch Date (dd/mm/yyyy)							
Contact		Email			Tel. No.				
Operation									
Technical									
Financial									
Section C - Business Information									
Business Nature		Target Customer							
Products and Services									
Name of Corporate Bank									
Current Online Payment Provider / Bank									
Past Online Payment Provider / Bank									
Annual Sales Volume for Past 2 Years		Last Financial Year			Year Before Last Year				
SGD									
Section D - Online Business									
If for retail business, no need to fill in this section									
Courier / Delivery Provider									
Customer Service Hotline		Fulfillment Cycle Time			Days				
Any Returns & Refunds Policy?		<input type="checkbox"/> Yes <input type="checkbox"/> No		Do you Provide a Receipt?			<input type="checkbox"/> Yes <input type="checkbox"/> No		
Value per Transaction		Minimum Transaction Amount		Average Transaction Amount			Maximum Transaction Amount		
SGD									
Forecast Monthly Sales		After 3 Months		After 6 Months			After 1 Year		
- No. of Transactions									
- Sales Volume		SGD							

Section E - PayDollar Service Plans and Solutions

If for retail business, no need to fill in this section

PayDollar eCommerce Service Plans

Credit Card	Alternate Payment Method		
<input type="checkbox"/> Visa / Mastercard <input type="checkbox"/> American Express <input type="checkbox"/> Discover and Diners Club <input type="checkbox"/> JCB <input type="checkbox"/> UnionPay	Wallet <input type="checkbox"/> Apple Pay <input type="checkbox"/> Google Pay <input type="checkbox"/> Samsung Pay <input type="checkbox"/> Alipay <input type="checkbox"/> WeChat Pay <input type="checkbox"/> GrabPay <input type="checkbox"/> PayPal	Bank Account Transfer <input type="checkbox"/> eNETS Gateway (Direct Debit) <input type="checkbox"/> NETS Online QR	Buy Now Pay Later <input type="checkbox"/> Atome <input type="checkbox"/> Grab PayLater (Postpaid) <input type="checkbox"/> Grab PayLater (Instalment) <input type="checkbox"/> hoolah

Currency	<input type="checkbox"/> SGD <input type="checkbox"/> USD <input type="checkbox"/> JPY <input type="checkbox"/> Others: _____
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Service Term	<input type="checkbox"/> 12 Months
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Exclusive Value-Added Payment Solutions

<input type="checkbox"/> AppPay	<input type="checkbox"/> Batch Payment	<input type="checkbox"/> Direct Payment Link with e-Invoice
<input type="checkbox"/> e-Voucher	<input type="checkbox"/> Member Payment / Tokenization Service	<input type="checkbox"/> Online Card Promotion Service
<input type="checkbox"/> Customized Payment Page	<input type="checkbox"/> Instalment Payment Plan	<input type="checkbox"/> Schedule / Recurring Payment

Shopping Carts

<input type="checkbox"/> Checkfront <input type="checkbox"/> Drupal <input type="checkbox"/> Magento <input type="checkbox"/> OpenCart <input type="checkbox"/> PrestaShop <input type="checkbox"/> Shopify <input type="checkbox"/> WooCommerce
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Section F - Retail Service Plans

For eCommerce – No need to fill in this section

PayDollar Retail Service Plans

Service Plan	<input type="checkbox"/> Visa and Mastercard <input type="checkbox"/> JCB <input type="checkbox"/> GrabPay <input type="checkbox"/> UnionPay <input type="checkbox"/> WeChat Pay
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Currency	SGD
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No. of SmartPOS devices required	
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Merchant Profile

How many days will it take for products to reach customers upon payment?	0 Days	%	15-30 Days	%
	7 Days	%	> 30 Days	%
	8-14 Days	%		

Are your customers required to leave deposit?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	If yes, what % of transaction required to leave deposit?	%

Do any of your transactions involve automatic renewals or recurring transactions?	<input type="checkbox"/> Yes <input type="checkbox"/> No
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Any refund policy?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	If yes, how long will it take to refund to the customer?	Days

Currently accept credit cards?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
	If yes, please provide	
	The name of Processor	
	The merchant no. of the Processor	

Merchant Online Business Declaration

Part I: Merchant Business Nature	Agree	Disagree
a) Whenever there is any change in the business nature or goods and services sold, which is different from the information as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest.	<input type="checkbox"/>	<input type="checkbox"/>
b) Do not participate in any of the restricted services i.e. products or services that constitute, relate to or are ancillary to, in whole or in part of:		
i. Pornographic or illicit material or activities of any type;	<input type="checkbox"/>	<input type="checkbox"/>
ii. Escort services;	<input type="checkbox"/>	<input type="checkbox"/>
iii. Gambling operations, including “virtual casinos”;	<input type="checkbox"/>	<input type="checkbox"/>
iv. Engaging in “receipt of payment in advance” operation module (e.g. pre-paid vouchers; beauty coupons; ticketing) – <i>*Subject to bank’s approval*</i> ;	<input type="checkbox"/>	<input type="checkbox"/>
v. Pyramid selling or multi-levels commission earning structure;	<input type="checkbox"/>	<input type="checkbox"/>
vi. Goods, products, services or distributions prohibited by any applicable law or under the rules; regulations or directives of any Card Association;	<input type="checkbox"/>	<input type="checkbox"/>
vii. Fake or counterfeit product;	<input type="checkbox"/>	<input type="checkbox"/>
viii. Infringe of any intellectual property rights (e.g. copyright; trademark; design; symbol);	<input type="checkbox"/>	<input type="checkbox"/>
ix. Illegal sale of prescription drugs;	<input type="checkbox"/>	<input type="checkbox"/>
x. Illegal sale of tobacco products;	<input type="checkbox"/>	<input type="checkbox"/>
xi. Sale of modification chips, government forms, & fake IDs;	<input type="checkbox"/>	<input type="checkbox"/>
xii. Sale of K2 (spice), salvia, & other synthetic stimulants (ex: bath salts).	<input type="checkbox"/>	<input type="checkbox"/>
c) In regards to any “group-buying” applications, only physical products are allowed while cash coupons are subject to bank’s approval.	<input type="checkbox"/>	<input type="checkbox"/>
Part II: Merchant Website	Agree	Disagree
a) Whenever there is any change in the merchant website url, which is different from the registered url as stated on this PayDollar Payment Service Application Form, I will notify AsiaPay of the change at the earliest.	<input type="checkbox"/>	<input type="checkbox"/>
b) The PayDollar account and payment service is for Applicant Company’s sole use. Payment processing through this account is strictly forbidden for any other entity.	<input type="checkbox"/>	<input type="checkbox"/>

Part III: Declaration by Applicant

In the event you are found to have violated any of the above clauses stated in Part I & Part II:

- a) AsiaPay Payment Service Pte. Limited reserves the rights to:
 - Suspend or terminate your merchant account service at any time without further prior notice;
 - Withhold any payment settlement for setting-off any potential fines and penalty imposed by Card Associations.
- b) Subject to the violation due to Compliance concern for breach of the above clause(s) committed by your company:
 - AsiaPay shall make you liable and or responsible for any fines and penalties imposed from Card Associations but it is subject to their charges scheme with at least a minimum amount of USD50,000;
 - Your company name and name of all directors shall also be sent to the global “Watch-out list” for monitoring by Card Associations.

I hereby confirm that the information provided in this PayDollar Payment Service Application Form is complete and accurate in all aspects. I further hereby undertake and covenant with AsiaPay to notify you in writing forthwith of any material(s) change to that information. You are authorized to conduct a cross check to verify the information accuracy from time to time. All actions taken by AsiaPay in accordance with such laws, rules, regulations, directions, customs, and usages are under The Republic of Singapore Jurisdiction & shall also be lastly binding on us. I hereby give consent and authorize to disclose above information to any related banks, financial institutions and related companies.

Personal Information Collection Statement

We are committed to protect your personal data (the "Data"). This Personal Information Collection Statement is to notify you that we limit the collection and use of the Data to the specific information we need to administer our business and provide highest quality services to you.

We may use the Data for one or more of the following purposes:

1. For application, creation, operation and administration of accounts and records for merchants;
2. For statistics, communication, marketing, promotional, customer relationship management, public relations and / or direct marketing purposes;
3. For identification and verification purposes;

By checking this box, I do not wish AsiaPay to use my personal data in direct marketing.

Applicant Signature & Company Stamp

Name _____

Designation _____ Date (dd/mm/yyyy) _____

Application is subject to the approval by the banks and AsiaPay Payment Service Pte. Limited.

Please return us the application form with the following documents by fax (+65 6832 8010) or by email (sales@asiapay.com.sg)

1. Copy of Business Registration Certificate;
2. Copy of Corporate Bank Account Statement: Last 3 months;
3. Copy of Online Sales Transaction History (if applicable): Last 3 months;
4. Copy of Terms and Conditions applicable to your end user;
5. Copy of Director's NRIC (front & back) or Passport.